



Delaney Veterinary Services Ltd.
52218 Range Road 223
Sherwood Park, AB T8C 1B1
(780) 922-3647

August 1, 2019

We are devoted to providing you and your horse with the best care possible. To allow us to focus on the best equine care and remain effective and efficient it is the policy of DVS that payment is due at the time of service unless other financial arrangements are made in advance of appointment. If you are not presented with an invoice at the time of service an invoice will follow within a few days and is due upon receipt.

Upon receipt of your invoice please inform the attending veterinarian or call the office to authorize the charges on your credit card or inform us of alternate payment arrangements such as email transfer, cash or cheques. A \$45 fee will be assessed for any declined or returned cheques.

A statement will be sent out on the last day of the month detailing the account and amounts owing. On the 10th of the following month all outstanding amounts will be processed on the credit card on file unless prior arrangements have been made. Any balance held over 60 days is subject to a \$50 interest charge.

We require an email address and credit card on file for all clients, if you are unable to provide these please discuss alternate arrangements with our Practice Manager.

We do work with PetCard Veterinary Financing to finance veterinary procedure with no down payment and low interest financing. PetCard will finance veterinary treatments, surgery's, dentals, hospital stays, etc.

We feel strongly that communication and understanding of fees and financial policy are critical to establish and maintain a rewarding professional relationship between client and veterinarian.

All information collected is encrypted and securely stored.

Thank you in advance for your understanding and cooperation with our policies.